

Dunolly Cottage



Departure Information

Anne and Pat really hope you have enjoyed your stay!

Please will you help us to provide a good experience for our next guests?

More often than not your successors will be arriving the same day you leave and we have a busy time between 09.00 and 17.00.

You must leave by 9 am on the last day (*Except in unusual circumstances we will always come along to say farewell. if you plan to leave earlier please notify us so we can arrange to come along earlier, collect the key and get feedback on any issues before you go*).

In these difficult times of COVID-19 driven restrictions, we would also like to remind you of the requests in the "Welcome" e-mail:

In order that we are able to offer the cottage to future guests in the same condition and to provide a safe environment for our change-over team and in line with Scottish Government and Visit Scotland advice, we ask you to help by doing the following on departure:

- 1. Strip the beds and bag all bedding, towels (personal and kitchen) and other linens in the linen bags provided (one per bedroom). Please ensure the bags are all closed properly (PTO). Please do not remove the mattress protectors or pillow protectors.*
- 2. Open all openable windows prior to departure (unless heavy rain is present).*
- 3. Ensure all waste is removed from the cottage to the appropriate outside receptacle*
- 4. Ensure removal of all leftover food from cupboards, refrigerator etc*
- 5. Load and run dishwasher immediately prior to departure to capture any last-minute glasses etc*

In addition to these requests, to make it possible for us to complete on time, we ask you to take note of the following

Please leave the property as clean and tidy as you found it. In particular if you have moved furniture or other provided things, to suit your convenience, please put things back approximately where you found them.

In particular, please make sure that you leave all kitchen utensils/crocks etc dishwasher clean or in a final run of the dishwasher. It would greatly assist us if any final run is started as early as possible. We will need to use the dishwasher as part of our own work, so early completion of your needs is a great help.

In common with hotels, pubs and restaurants, etc there is no smoking allowed inside the cottage. An awning and butt bin are provided for smokers.

Please check all drawers, cupboards, fridge, freezer, washing machine and tumble dryer (if used).

Let us assure you that you will not be charged for minor breakages – a glass or plate or perhaps one of the glass coasters etc, but please tell us about these, so replacements can be arranged. Such breakages are easily missed under the pressure of changeover and we do not want to leave our following guests short.



1 – Open the bag fully, making sure the large flap is out of the bag. Put the laundry in. 2 – pull the flap over the top and tuck in. 3 – Do up the two straps that close off the long axis of the opening. 4 – Then close the final strap from handle end to handle end. Feed the strap up through the rear of the two slots, then down the front one and pull tight. 5 – Finished job should look like this.

